# Transacting Committee

Reconciliation

December 6, 2013



Naturally Adventurous

# **Current Programming**

Spring Fuel and Fun

Explore the Edge

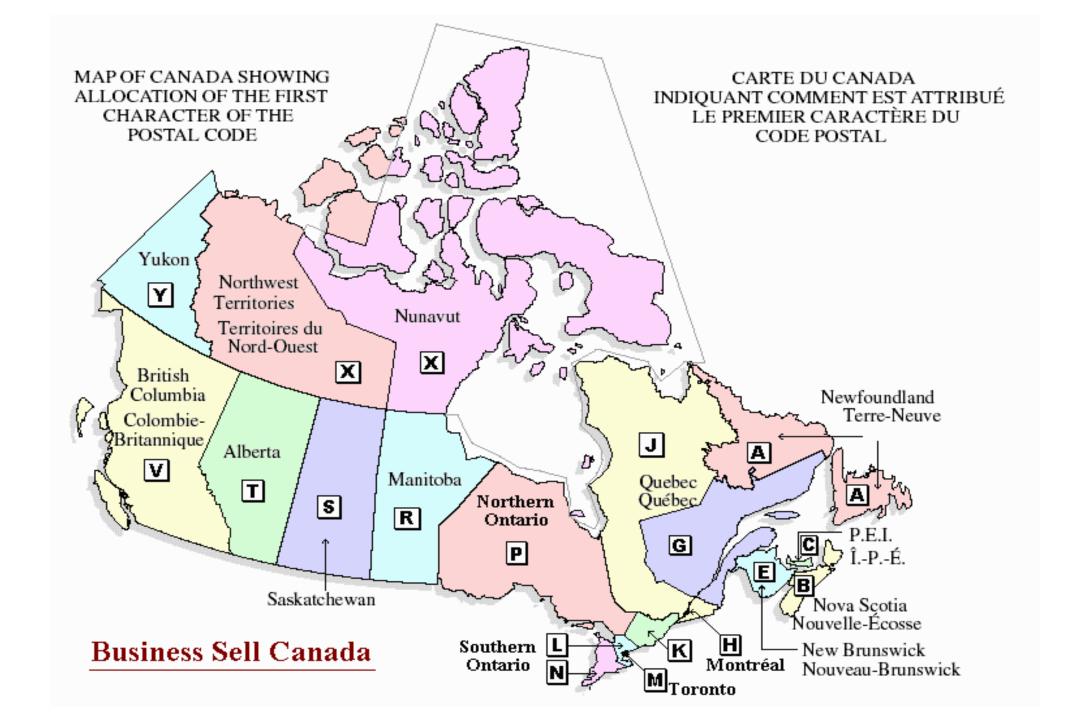
■ Fall Fuel and Fun

■Winter 2014



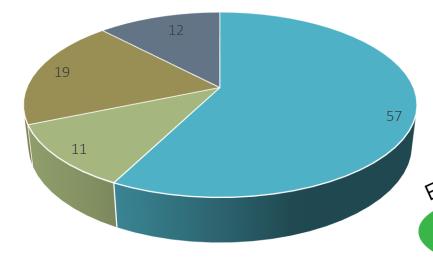






#### Accommodations Booked

#### Coupon Redemption





■ Muskoka ■ Parry Sound ■ Almaguin Highlands ■ Algonquin Park

#### D 1 ::

70





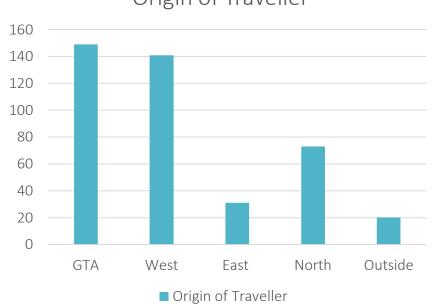
■ Muskoka ■ Parry Sound ■ Almaguin Highlands ■ Algonquin Park

#### Accommodations Booked

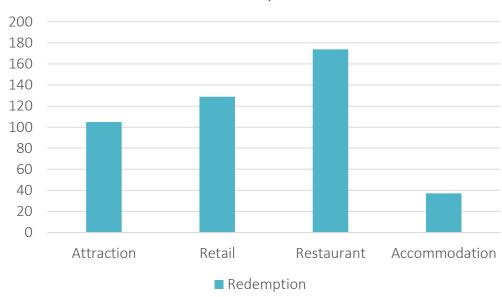
#### Coupon Redemption



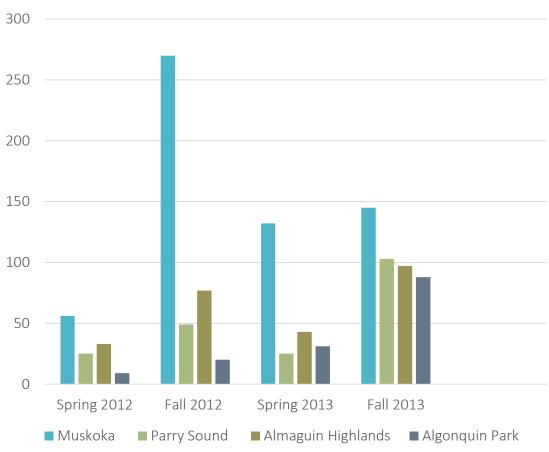
### Origin of Traveller



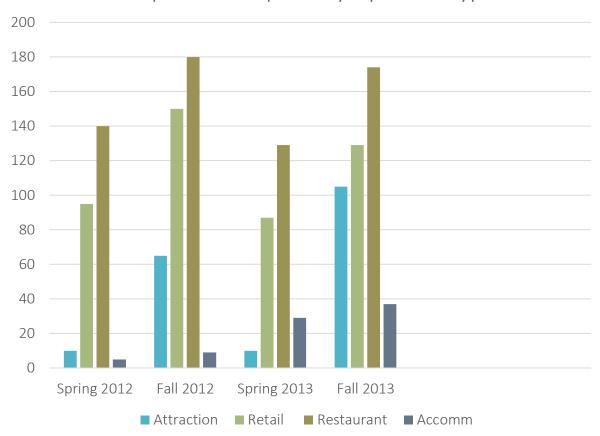
#### Redemption



Fuel & Fun Booking Comparison



### Coupon Redemption by Operator Type



### Observations

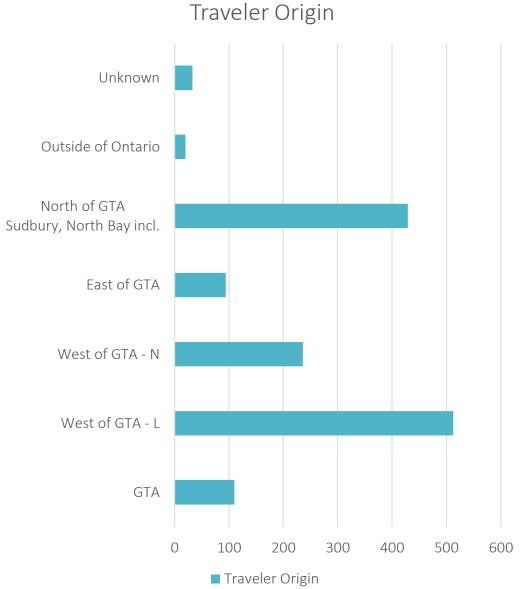
- Value of Accommodation Bookings
  - \$82,000 Spring vs \$160,000 Fall
  - \$193 average room rate
- Redemption Results for Fuel and Fun
  - Leverage dining to promote travel
- Retail Includes Outfitters
  - White Squall in Parry Sound \$1,500 vouchers
  - Out fitter shop some were rentals

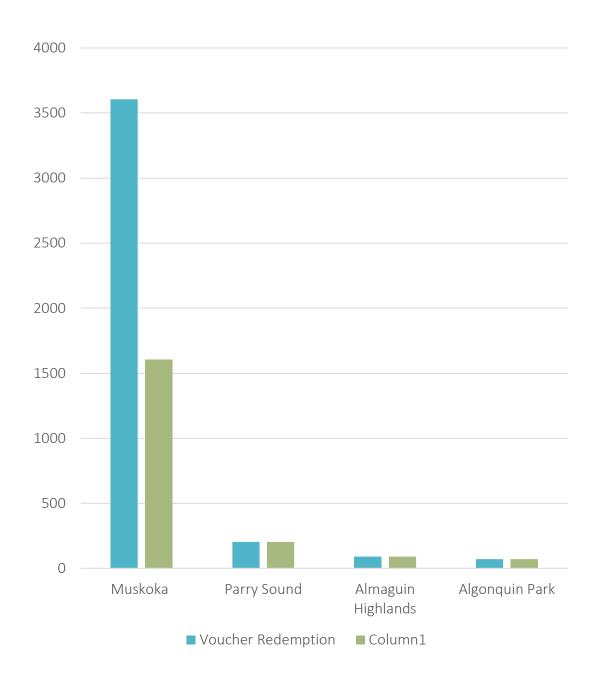
# Moving Forward

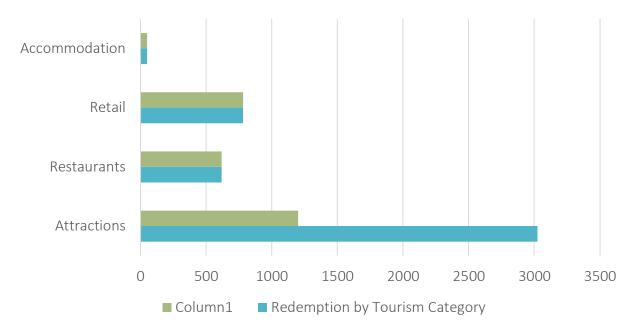
- Target Advertising in regions where we want to build new audiences
- Attempt to lengthen stays by increasing offer if you book more nights
- Retail and Dining has the potential to build tourism
  - Arizona Grill over \$1,000 voucher redemption
  - Integral mix FOR CONSUMERS

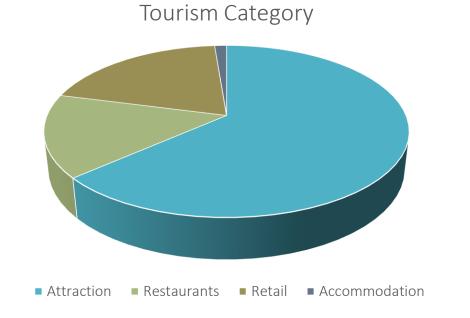
# Explore the Edge















- ■ETE launched on July 2. By July 8, all coupon books were completely subscribed
- •Key metrics for the app:
  - Visits 3,657
  - Page views 17,748
  - Total Unique subscribers 1,310 (36% of visits)
  - Newsletter Subscribers 846
  - Outbound clicks to businesses from app 873

### Observations

# Very Successful Did convert fans to travellers

- 64% who redeemed were on our Facebook Page as fans
- **79%** of subscribers said that the promotion influenced their decision to visit Explorers' Edge!
- 42% said they had never visited the region before

### Potential

### Leveraging Santa's Village

- Power to bring people to the region
- Leverage SV to get bookings and introduce travellers to new attractions
- SV has the marketing reach to build the region in the summer other attractions can benefit

### Reconciliation

# Program Reconciliation

- Voucher Redemption
  - **\$91,000**

- Logistics
  - **\$6,000**

- ■Infrastructure & Design
  - **\$30,000**

### Winter 2014

- Explore the Edge
  - **\$18,000**
  - 60% Redemption Rate
  - 600 packages
- Logistics, Infrastructure, Design
  - **\$2,000**

# Transacting - 2014

- Committee Commitments
  - Signature Program
  - Reservation System
  - Coupon or Gift Certificate Program
- Transacting Committee
  - Goal
  - Outcomes
  - Outputs



Questions