"Punching Above Our Weight"

BRANDED DESTINATION BUILDING & THE CANADA 150 STRATEGY





Established in 2010

One of 13 regional tourism organizations funded by the Ministry of Tourism, Culture & Sport

Governed by a volunteer board of directors who are all tourism business owners or their general managers



Vision

 In three years (2017), EE will be the most popular tourism destination in Ontario.

Mission

• Explorers' Edge is an operator-driven organization whose mission is to develop a profitable and thriving tourism industry in the Region.



There are 5 pillars we are mandated to work in by the MTCS

• Marketing, Product Development, Workforce Development, Investment Attraction and Governance

Funded by the province of Ontario 1.4 million

- \$500,000 Base
- \$757,000 Proportional
- \$166,000 Partnership



We work under a committee structure and very tight governance

- Marketing
- Tourism Operator Relations
- Community Relations
- o Research
- o Governance

Strict accountability to the MTCS

- Transfer Payment Agreement (Business and Operational Plan)
- Progress Report
- Budget to Actuals
- Final Report

Audited Financial Statements

- Processes internal and external
- Decision Making



- Self Assessments
- Case Studies
- Group Training
- Best Practice Mission
- Broker Training



James Murphy @rto12news · 2016-09-28 Tourism Excellence North training and working session @CanadoreCollege #parrysound @explorersedge - great turn out - thanks @GBayBiosphere



tourism excellence north





Workforce Development [Ask Me Anything]

OPERATOR FORUMS

Ask Me Anything -JackRabbitt Ask Me Anything - Tourism Development Programming "Ask Me Anything" - Google Analytics "Ask Me Anything" - Social Media "Ask Me Anything" -TripAdvisor "Ask Me Anything" - Golf Marketing "Ask Me Anything" -Webooook "Ask Me Anything" -Periscope "Ask Me Anything" -Celebrate Ontario "Ask Me Anything" - Public **Relations & Earned Media** "Ask Me Anything" - Google Analytics "Ask Me Anything" --marketing in the social media era Questions from Quick Courses Industry Updates: Share with Your Fellow Operators Feedback on Explorers' Edge Programs and Initiatives Welcome to New Members

RECENT TOPICS

Forums

Forum

Welcome to RTO 12 - Forums

Ask Me Anything - JackRabbitt

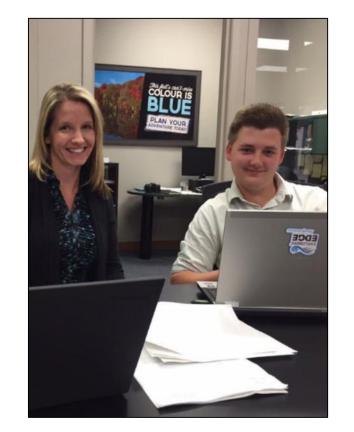
Tanya Milan, Project Manager, with JackRabbit Systems w an Ask Me Anything session on the JackRabbit referral sy hosted on the Explorers' Edge website. The JackRabbit w implemented on our website a few years ago as a means more online referrals for regional operators. Tanya will be questions you may have about how the system works or h business can make the most out of this tool. Ensure your posted to this forum before 4pm on January 18th, 2017. 1 logging on after this time and posting answers to all of your you will be able to revisit at your convenience.

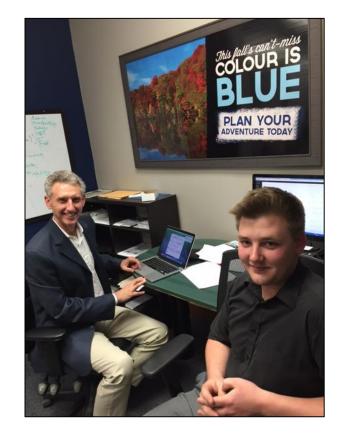
Ask Me Anything - Tourism Development Programm

Laura Hernando, our regional Tourism Industry Advisor with Ministry of Tourism, Culture and Sport will be hosting an As session on various OTMPC programs that support tourism and marketing. Programs such as Celebrate, Tourism Der Fund, Summer Experience Program, Tourism Industry Par Tourism Excellence North, and even available research. 8 questions are posted to this forum before 4pm on October Laura will be logging on after this time and posting answer questions that you will be able to revisit at your convenient

"Ask Me Anything" - Google Analytics

Tony Palermo from White Cloud Marketing (www.acquisitio and consultant for Explorers' Edge will be answering all of Analytics questions on September 13, 2016. Here is your ask a Google Advertising / Analytics expert anything you v how to make the most of the tools that Google offers. Just your questions are submitted before 3pm on September 13 log on after this deadline to post answers to all of your que answers to all of the questions will stay on this forum and







Workforce Development [Social Media Training]









Workforce Development [Reservation System Training and Admin]

Und on Oct 27th - Oct 28th More Info Q Map 🛗 Rates By Date	Q. Hotel, Point of Licenes														
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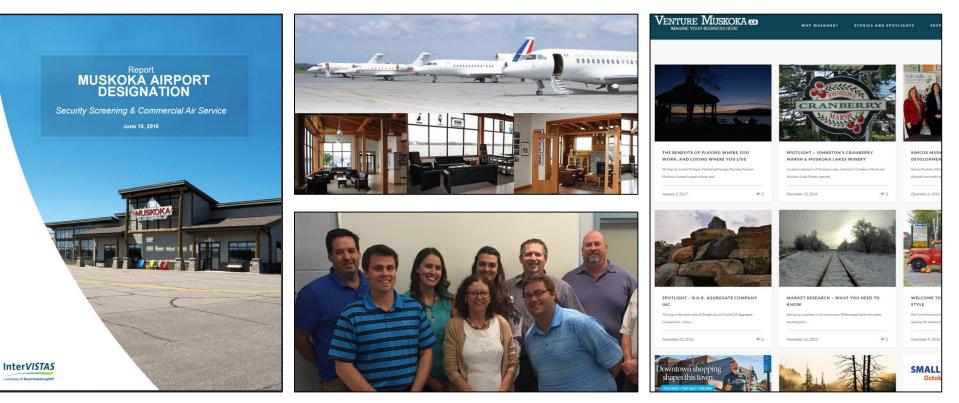


Commercial Air Service

- Investigation
- Communication
- •Business Plans

Economic Development

- Communication
- Content



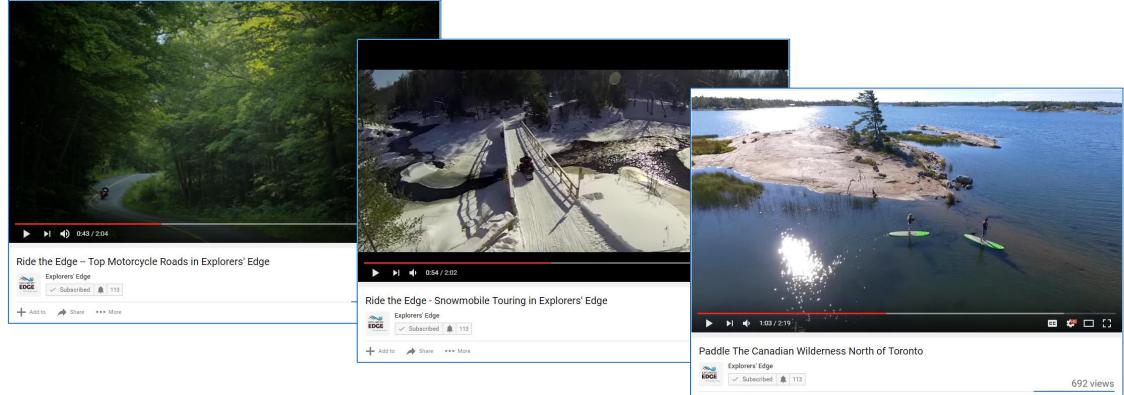


- Board will invest money in a strategy next fiscal year
- Challenge for us to do a lot because of limited funds
- Ice Trail Impact of Product Development on Occupancy







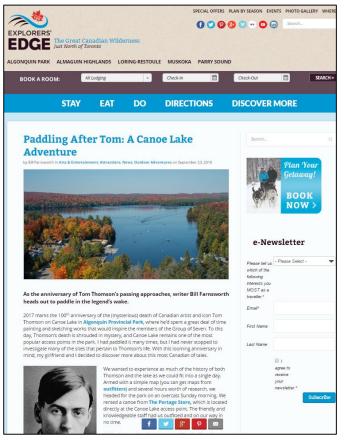


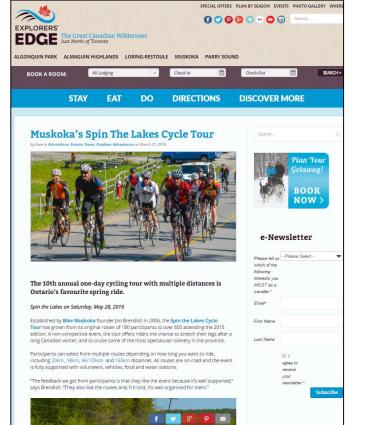
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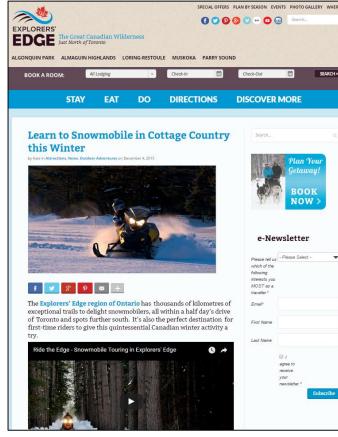
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Product Development [Main development through content - Blog]









- Huntsville Arrowhead
- Huntsville GGW
- Huntsville GOS
- Georgian Bay Township
- Parry Sound Amazing Places



Where Board invests most money

Target domestic visitation

For 3 years we have lead the industry in content marketing and seen enormous success

Our objectives are to:

- Build new audiences for the region
- Build shoulder season visitation in particular
- Build a the regional destination that levels the playing field for all sub-regions and all operators within the region
- Change perceptions



Brand positioning: Great Canadian Wilderness North of Toronto

We promote 5 sub-regions and that have approximately 1700 tourism associated businesses within

Algonquin Park, Almaguin, Loring-Restoule, Muskoka and Parry Sound

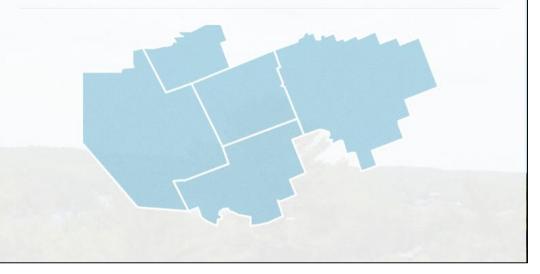
Regions

Welcome to the Explorers' Edge region of Ontario – just two hours north of Toronto and four hours west of Ottawa by car. Visit to the great Canadian wilderness and explore Algonquin Park to the east, the coastal areas of Georgian Bay to the west, Loring-Restoule and the Almaguin Highlands in the north, and Muskoka – Ontario's iconic cottage country – to the south.

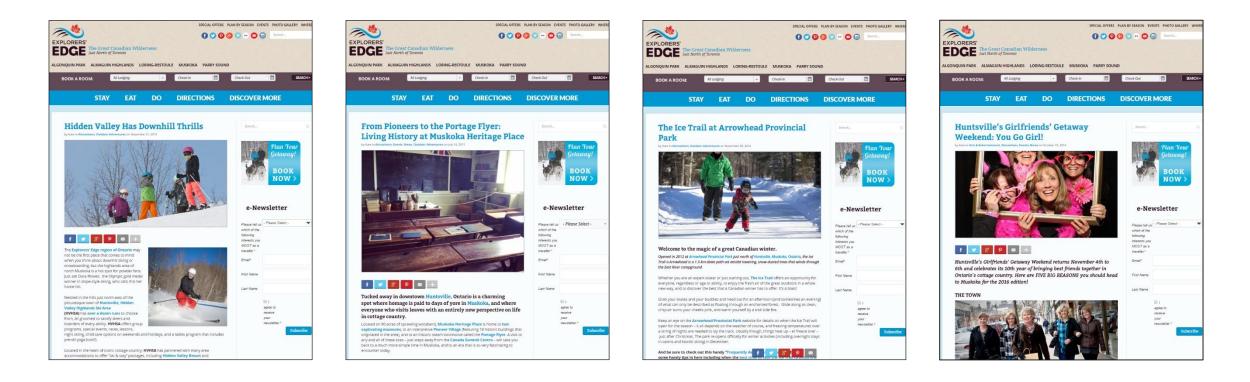
Click on the map to learn more about the five main destinations within the region and begin planning your next incredible getaway.

ALGONQUIN PARK * ALMAGUIN HIGHLANDS *

LORING-RESTOULE * MUSKOKA * PARRY SOUND *









Resorts of North Muskoka in Winter



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Here in North Muskoka, we know where to find Ontario's coolest fun and its warmest welcomes. We hope you'll join us for some "winteractive" good times - just two hours north of Terente



thrills at Hidden Valley Highlands Ski Area in Huntsville. This spot is the home hill for 19year-old slope-style Olympic champ Dara Howell, who grew up close by at her family's resort Pow Wow Point Lodge and at her uncle's vacation property, Colonial Bay Cottage Resort. Maybe we'll see Dara at the nill sometime this winter!

A highlight of the season is the Winter in the Wild Festival in Algonquin Park, not far from Blue Spruce Resort, with this year's event taking place on February 13, 2016. Try some great outdoor winter adventure, such as dog sledding, snow shoe trekking and Nordic skiing - and get a taste of what winter

camping entails. It's a great event to embrace the best that winter has to offer. You'll love it!



Local winter carnivals are fantastic fun for the whole family as well, including the annual Dorset Snowball Winter Carnival on February 19-20. Experience the charm of a mall town event like this, including the polar ear dip for heartier souls.

arly winter sees us checking ice conditions, eager to get the outdoor skating rinks in hape. Municipal outdoor rinks at Dorset and Dwight are complemented by the various Resorts of North Muskoka that smooth out

rinks on frozen lakes - what an unforgettable experience for anyone who's been stuck in an arena too long!

Deerhurst Resort: Epic Winter Adventures & A Lifetime of Memories ions, Culinary, News, Outdoor Adventures on December 8, 2016



Head to Muskoka's Deerhurst Resort for the best that a Canadian winter has to offer.

At Deerburst Resort, favourite Canadian winter activities await in the great outdoors just north of Toronto, with enough on offer to easily require a week's stay to experience them all (and considering off-peak mid-week rates, you'll find greater value too), its location on the shores of Peninsula Lake in Huntsville. Ontario and the vast property it covers provide tons of opportunity to explore, and plenty of ways to do so.



in Ontario, 90-minute, 3-hour, and full day tours are offered.

If you're a seasoned sledder, be sure to stop at Deerhurst along your journey and take advantage of the snowmobilers' accommodation discount from January, 8 to March 9, 2017. With 2000 km of groomed trails surrounding it and with its location right at TOPD1028. Deerhurst is also the perfect place for a break in riding and for a bite to eat at the resort's Maple Pub



Nuit Blanche North



Buzz



Created by Max Streicher

Buzz was a travelling art project that celebrated that most quintessential of Canadian critters: the mosquito. Throughout June 2013, "Buzz", the giant 20ft inflatable mosquito, made surprise appearances at a number outdoor spaces throughout the Muskoka Parry Sound region leading up to its final stop at Nuit

From Pioneers to the Portage Flyer: Living History at Muskoka Heritage Place ions, Events, News, Outdoor Adventures on July 14, 2015



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Tucked away in downtown Huntsville, Ontario is a charming spot where homage is paid to days of yore in Muskoka, and where everyone who visits leaves with an entirely new perspective on life in cottage country.

Located on 90 acres of sprawling woodland, Muskoka Heritage Place is home to two captivating museums, to an interpretive Pioneer Village (featuring 18 historic buildings that originated in the area), and to an historic steam locomotive called the Portage Flyer. A visit to any and all of these sites - just steps away from the Canada Summit Centre - will take you back to a much more simple time in Muskoka, and to an era that is so very fascinating to encounter today.

Ticket To Ride: The Portage Flyer



Get your ticket to ride the Portage Flyer for a onekilometre jaunt down the rails. Enjoy the clickity-clack of wheels and a gorgeous view of the Muskoka River and then Fairy Lake as you take in this scenic and serene mini-tour. Check out old-fashioned steering in the engineer's seat, and watch as the train's crew switch the rails and re-configure the cars before heading back to the Steam & Train Museum.









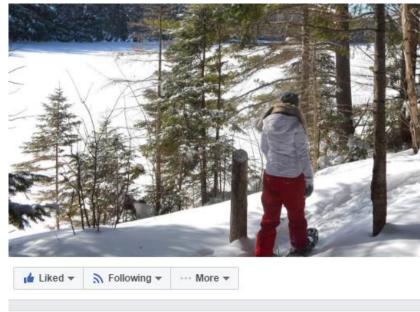


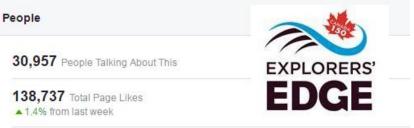


Results: Punching Above Our Weight

One of least funded RTOs BUT...

- Million visits to website vs. 200,000 in 2012
- Lead Facebook
- Among first content marketers in Canadian tourism industry
- Strong lead nurturing program as a result
- Huge success in Direct-To-Consumer marketing







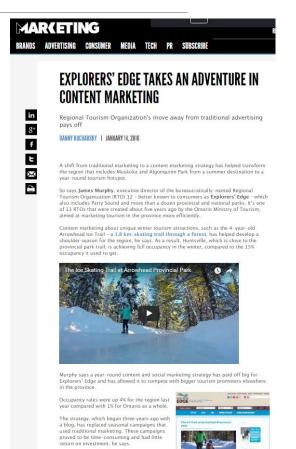
Do more with less allows us to punch above our weight

Content Marketing allows us to do more with less

Canada 150

• adopts that philosophy and will allow us to target international markets...

USE STRATEGY TO DO MORE WITH LESS AND PUNCH ABOVE OUR WEIGHT



"When you're faced with a modest budget, traditional advertising is not the way to go," says Peter Coish, president of Kuration, which developed the tourism organization's marketing strategy.

and in the set of



Direct-to-Consumer:

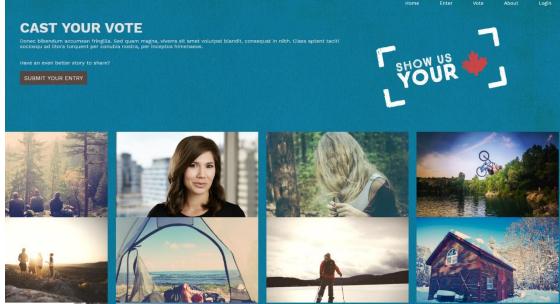
 Take success with domestic markets and attempt to duplicate with international markets

How do you do this on shoe-string budget?

Leverage Canada 150 and ex-pat communities who will help broadcast the message









Up Next:

CYQA Commercial Air Service

Wordly Wise

Internal Strategy to execute CYQA

Pilot HLOBCOC Partnership Community Marketing Initiative



After The Ice Trail: Do More & Dine in Huntsville, Muskoka



By now you've probably heard about Ontario's hottest winter attraction - the Ice Trail at Arrowhead Provincial Park - and a visit to experience this special skating rink in a snowcovered forest should be on everyone's bucket list. Huntsville (where Arrowhead is located) is a hot spot in winter as well, with plenty to do and great places to dine and warm yourself. This eason in Muskoka, it's all about what comes after the Ice Trail

Do More And Then Some



In addition to skating at Arrowhead, the park offers some of the best x-country skiing trails in the province (over 30 kms) The park also has a popular tubing hill, warming stations, and cabins for overnight stavs

Great trails can be found elsewhere near Huntsville including at the Limberlost Forest and Wildlife Reserve, Echo Valley Nature & BikeTrails in Lake of Bays, and in Algonquin Provincial Park, which people are often surprised to hear is open in winter Head to Mew Lake in Algonquin for more skating as well.

orts in the region also have rentals, trails and outdoor rinks available – be sure to inquire when you book. Skaters will want to check out the Town's Olympic-sized rink for public skating too.



Vorld-renowned Algonquin Outfitters offers nowshoe and x-country ski rentals at their Oxtongue Lake location (near Algonquin), where you can book a guided snowshog tour as well. They also offer fat bike rentals at their Huntsville store and vill give you great tips for experiencing the Great White North's newest adventure craze

Located right in Huntsville is the family-friendliest sk hill you'll find in Ontario, Hidden Valley Highlands Ski Area (HVHSA) is the perfect place to try skiing eisurely da



e-Newsletter

Please tell us - Please Select which of the following interests you MOSTasa traveller.* Email* First Name



Subscribe



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Home

4 2

Rachael Wraith @rach wraith · 4h Visiting @ArroPark 1st time this weekend.Looking for suggestions, trails, must sees, activities @OntarioParks @OntarioTravel @explorersedge

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Notifications Moments

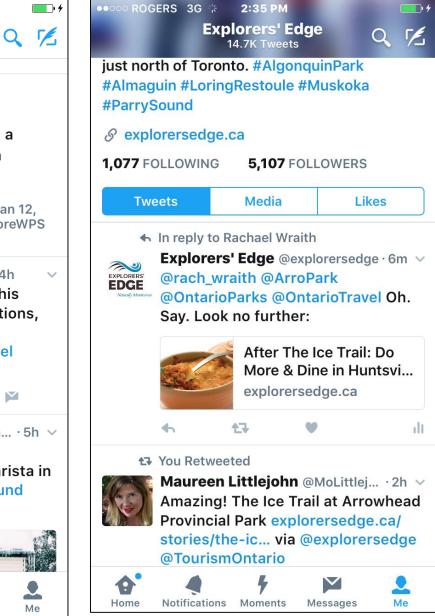
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Notifications



Messages





James Murphy, Executive Director

Kathryn Monk, Director of Communications



James Murphy @rto12news

Get industry updates from Ontario's regional tourism organization for Algonquin Park, the Almaguin Highlands, Loring-Restoule, Muskoka and Parry Sound.

8 rto12.ca

