

Non-Profit Sector COVID-19 Supports Quick Reference Guide (Last revised: November 26, 2020)

Program	Contact
Cash Flow	
New! Regional Relief and Recovery Fund – FedNor Stream (Fed) – this has been extended for SMEs not covered otherwise and not-for-profits.	Contact: 1-877-333-6673  or Regional FedNor Officer Link: https://fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/fn04592.html
Canada Healthy Communities Initiative (Fed) - support for communities to deploy innovative new ways to adapt spaces and services to respond to COVID-19 over the next two years.	Link: https://www.infrastructure.gc.ca/chci-iccs/index-eng.html?fbclid=IwAR1VWxIJOnhuQdTMLuMkQBd6Qbc9R53-Xg7y5Ns2585KkxcJ2mXs3cR0tqs
OTF Resilient Communities Fund (Prov) - \$5000 to \$150,000 to help rebuild and recover from the impacts of COVID-19.	Link: https://otf.ca/resilient-communities-fund *Next Intake December 2, 2020 at 5 pm ET.
New! Community Building Fund (OTF) (Prov) - support non-profits and municipalities for retrofitting facilities for COVID-19. Program launch intended for winter 2020-2021.	Link: TBC
Emergency Community Support Fund (Fed) - for charities and non-profit organizations that support vulnerable Canadians.	Link: https://www.canada.ca/en/services/benefits/emergency-community-support-fund.html
Canada Emergency Business Account (CEBA) (Fed) - credit for small businesses' business continuity costs.	Contact: Primary Lender Link: https://www.canada.ca/en/department-finance/programs/financial-sector-policy/business-credit-availability-program.html
Large Employer Emergency Financing Facility (LEEFF) (Fed) - bridge financing for Canada's largest employers, whose needs are not being met through other financing for operations.	Contact: Leeff-cuge@cdev.gc.ca Link: https://www.cdev.gc.ca/home-ceefc/
COVID-19 Energy Assistance Program for Small Business (CEAP-SB) - one time, on-bill credit to eligible small business and registered charities to help catch up on energy bills.	Contact: Local electricity or natural gas service provider Link: https://www.oeb.ca/rates-and-your-bill/covid-19-energy-assistance-programs/covid-19-energy-assistance-program-small
New! Canada Emergency Rent Subsidy (CERS) – businesses, non-profits, or charities with a drop in revenue due to the COVID-19 pandemic may be eligible for a subsidy to cover part of their commercial rent or property expenses, starting on September 27, 2020, until June 2021	Contact: Via your online business account or 1-800-959-5525 Link: https://www.canada.ca/en/revenue-agency/services/subsidy/emergency-rent-subsidy.html
New! Lockdown Support (LS) – 25% for organizations with locations that are temporarily forced to close or temporarily have their business activities significantly restricted by a public health order issued under the laws of Canada or the province.	Link: https://www.canada.ca/en/department-finance/news/2020/11/lockdown-support-for-businesses-facing-significant-public-health-restrictions.html
Tax Relief, Deferrals and Regulation Changes	
<ul style="list-style-type: none"> COVID -19: Tackling the Barriers - request a temporary rule or regulation change to help them to respond to COVID-19 - https://www.ontario.ca/page/frontline-business-help-us-support-you-during-covid-19 	

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- **Virtual/electronic allowances for corporations (effective 17 Mar 2020)** - https://www.ontario.ca/page/covid-19-changes-meetings-and-business-operations?_ga=2.28660220.1170417137.1589899653-1305037528.1580157468
- **Tax Deferral & Filing Extensions (Canada Revenue Agency)**- <https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/covid-19-filing-payment-dates.html>
- **Deferral of Sales Tax Remittance and Customs Duty Payments** - https://www.canada.ca/en/department-finance/news/2020/03/additional-support-for-canadian-businesses-from-the-economic-impact-of-covid-19.html#_Deferral_of_Sales
- **Deferral of Customs Duty and Sales Tax for Importers** - https://www.canada.ca/en/department-finance/news/2020/03/additional-support-for-canadian-businesses-from-the-economic-impact-of-covid-19.html#_Deferral_of_Customs
- **Deferral of Global Adjustment charges for industrial/commercial electricity consumers** - <http://www.ieso.ca/en/Learn/Electricity-Pricing/What-is-Global-Adjustment>
- **WSIB Financial Relief Package** - [WSIB financial relief package](#)
- **Suspension of Time of Use (TOU) electricity rates & Introduction of COVID-19 Recovery Rate** - <https://www.oeb.ca/rates-and-your-bill/electricity-rates/managing-costs-time-use-rates>
- **Extension of the Ontario Energy Board's winter disconnection ban until July 31, 2020:** <https://news.ontario.ca/opo/en/2020/06/ontario-supports-those-struggling-with-electricity-bills-during-covid-19.html>
- **Extension - Infectious Disease Emergency Leave - Regulatory Amendment to the ESA** - <https://www.ontario.ca/document/your-guide-employment-standards-act-0/infectious-disease-emergency-leave>
- **Regional Opportunities Investment Tax Credit (Prov)** - <https://budget.ontario.ca/2020/marchupdate/annex.html>

Workforce

Science & Technology Internship Program (Fed) – funding to support in youth in natural resources careers.	Link: https://www.nrcan.gc.ca/climate-change/canadas-green-future/green-jobs/87
Job Postings Site for Ag Sector in Ontario (Prov) – Post or apply to agri-food jobs to support the response COVID-19.	Link: https://www.ontario.ca/page/agriculture-and-food-jobs-ontario?fbclid=IwAR05wEebmX85VIE5LGZv8CrWgyYHxkewmBGKEtENHCEoTg66UbykjUrv5g0 or https://helpcanadagrow.com/
Step Up to the Plate Job Postings In Agri-food (Fed) - Post or apply to agri-food jobs to support the response to COVID-19.	Link: http://www.agr.gc.ca/eng/canadian-agri-food-sector/step-up-to-the-plate-help-feed-canadians/?id=1587057952017
Canada Emergency Wage Subsidy (CEWS) Wage Subsidy Program – 75% wage subsidy.	Contact: Online via Personal CRA account or 1-833-966-2099 Link: https://www.canada.ca/en/revenue-agency/services/subsidy/emergency-wage-subsidy.html
10% Temporary Wage Subsidy for Employers - three-month relief to reduce the amount of payroll deductions required to be remitted to the Canada Revenue Agency (CRA).	Contact: Online via Personal CRA account or 1-833-966-2099 Link: https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-wage-subsidy-small-businesses.html#h1
Work-Sharing Program - helps employers and employees avoid layoffs when there is a temporary decrease in business activity beyond the control of the employer.	Contact: 1-800-367-5693 Link: https://www.canada.ca/en/employment-social-development/corporate/notices/coronavirus.html#work-share
Pandemic Pay - additional support for frontline workers fighting COVID-19.	Link: https://www.ontario.ca/page/covid-19-temporary-pandemic-pay#section-3

Health and Safety

PPE

- **Provincial Workplace PPE Supplier Directory** - <https://covid-19.ontario.ca/workplace-ppe-supplier-directory?page=2#no-back>
- **OCE COVID-19 Company Collaborations** – listing of companies providing solutions to address COVID-19. <https://oce-ontario.org/programs/covid-19-collaboration-platform/company-collaborations>
- **Federal PPE Supply Hub** - <https://www.canada.ca/en/public-services-procurement/services/buying-selling-personal-protective-equipment-covid-19-overview/buying-selling-personal-protective-equipment-covid-19-buyers.html>
- **Near North Mitigation Alliance (IION)** – list of companies offering COVID-19 products and service solutions - <https://iion.ca/covid-19/>
- **The Rapid Response Platform** - list of companies offering COVID-19 products and services - <https://www.rrpcanada.org/#/>

COVID-19 Guidance Documents and Training

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- **New!** Resources to prevent COVID-19 in the workplace - <https://www.ontario.ca/page/resources-prevent-covid-19-workplace>
- **New!** Develop your COVID-19 workplace safety plan - <https://news.ontario.ca/en/release/59276/ontario-launches-workplace-education-and-enforcement-campaigns>
- **New!** Using masks in the workplace - <https://www.ontario.ca/page/using-masks-workplace>
- **New!** Occupational health and safety inspections and investigations - <https://www.ontario.ca/page/occupational-health-and-safety-inspections-and-investigations>
- **Guidance for professional meeting and event facilities during COVID-19:** <https://www.ontario.ca/page/guidance-professional-meeting-and-event-facilities-during-covid-19>
- **Guidance for facilities for sports and recreational fitness activities during COVID-19:** https://www.ontario.ca/page/guidance-facilities-sports-and-recreational-fitness-activities-during-covid-19?_ga=2.175392994.136458141.1597699243-513133685.1549641030
- **Return to Play (sports) Protocols:** https://www.ontario.ca/page/return-to-play?_ga=2.139936755.136458141.1597699243-513133685.1549641030
- **Free Online Training to Promote Safe Workplaces** - https://news.ontario.ca/opo/en/2020/07/ontario-launches-online-training-to-promote-safe-workplaces.html?utm_source=digest&utm_medium=email&utm_campaign=o
- [Ministry of Labour Training Skills Development Covid Resources](#)
- [Ministry of Labour Training Skills Development Covid-19 Workplace Safety Plan](#)
- **Canadian Centre for Occupational Health and Safety Pandemic (COVID-19) Worker Tip Sheets** - <https://www.ccohs.ca/products/publications/covid19/>
- **Pandemic Info Share** - <http://pandemic.ccohs.ca/>

WSPS

- [WSPS Covid-19 Site](#)
- [WSPS Covid Mental Health Resources](#)
- [WSPS Small Business Centre Resources](#)
- [WSPS Post Pandemic Playbook](#)
- [WSPS Pandemic Recovery Return to Business Checklist](#)
- [WSPS Checklist for businesses returning after shutdown](#)

Public Health Unit Locator and Contact Information - <http://www.health.gov.on.ca/en/common/system/services/phu/locations.aspx>

New! COVID-19 response framework (view stages/measures by region): <https://www.ontario.ca/page/covid-19-response-framework-keeping-ontario-safe-and-open>

Digital Economy and Communications - Marketing, Website and Tech

Ontario Made Program – brand and website for Ontario Manufacturers to post their products.	Link: https://www.supportontariomade.ca/
New! Canada Brand (Fed) - Helps your Canadian food products stand out from the competition and build recognition.	Link: https://marquecanadabrand.agr.gc.ca/intro/index-eng.html
Improving Connectivity in Ontario (ICON) (Prov) - for communities, ISPs, and Non-profits to improve broadband and cellular coverage in underserved and unserved areas.	Link: https://www.ontario.ca/page/available-funding-opportunities-ontario-government#section-6 *Next Intake - Early winter 2021
ShopHERE powered by Google funding (Fed/Prov) - helps independent small businesses and artists get online.	Link: https://digitalmainstreet.ca/shophere/
Near North Mitigation Alliance (IION) (Fed) – list COVID-19 products and service solutions.	Link: https://iion.ca/covid-19/
The Rapid Response Platform (Private) – list COVID-19 products or service solutions.	Link: https://www.rrpcanada.org/#/

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Agriculture, Aquaculture and Food Processing Sector	
<p>New! SNAPP (RAIN) (Fed) – for agriculture and food producers, businesses, collaborations, communities and First Nations to create new products, enhance productivity and adopt clean technology.</p>	<p>Contact: Cathy Bouchard – snapp@rainalgoma.ca or (705)942-7927 ext. 3135 Link: http://rainalgoma.ca/snapp/</p>
<p>Surplus Food Purchase Program (Fed) - food rescue and redistribution program.</p>	<p>Link: https://www.cbc.ca/news/politics/agri-food-covid-liberals-1.5555591</p>
<p>Local Food Infrastructure Fund (Fed) - for community-based, not-for-profit and Indigenous organizations to improve their food systems.</p>	<p>Link: https://www.agr.gc.ca/eng/agricultural-programs-and-services/local-food-infrastructure-fund/?id=1560701480448</p>
<ul style="list-style-type: none"> • New! Prevention, Control and Outbreak Support Strategy for COVID-19 in Ontario's Farm Workers – http://www.omafra.gov.on.ca/english/about/preventstrat.htm • New! Farmers' COVID-19 Toolkit - https://www.ontario.ca/page/working-farm-operators-stop-spread-covid-19-farms • Always in Season – OFA Toolkit for Communities and Local Food Practitioners to support Local Producers and Processors - https://ofa.on.ca/AlwaysinSeason • Canadian Food Inspection Agency (CFIA) Coronavirus disease (COVID-19) information for industry - https://www.inspection.gc.ca/covid-19/cfia-information-for-industry/eng/1584462704366/1584462704709 • Agriculture Canada COVID-19 Information for industry – http://www.agr.gc.ca/eng/coronavirus-disease-covid-19-information-for-industry/?id=1584732749543 • Canadian Federation of Agriculture (CFA) Resources for COVID-19 - https://www.cfa-fca.ca/resources/resources-on-covid-19/ • OMAFRA - Agriculture and agri-food industry safety during COVID-19 Information for Industry - http://www.omafra.gov.on.ca/english/about/covid-19.htm • Ontario Federation of Agriculture (OFA) COVID-19 Resources - https://ofa.on.ca/covid-19/ • OFA- A Guide for Direct Sales to Consumers during COVID-19 and Beyond - https://ofa.on.ca/resources/a-guide-for-direct-sales-to-consumers-during-covid-19-and-beyond/ • OFA - Guide to Operating your Essential Farm Business during COVID-19 - https://ofa.on.ca/resources/guide-to-operating-your-essential-farm-business-during-covid-19/ 	
Tourism & Arts, Culture and Creative Industries Sector	
<p>#SAFETRAVELS STAMP (Prov/Fed) - specially designed stamp will allow travellers to recognize governments and companies around the world which have adopted health and hygiene global standardised protocols – so consumers can experience 'Safe Travels'.</p>	<p>Link: https://www.tiaontario.ca/cpages/safetravelstamp</p>
<p>Ontario Live (Prov) - a virtual marketplace to help support local artists, operators, attractions and businesses.</p>	<p>Contact: MHTSCI Link: https://ontario.live/</p>
<ul style="list-style-type: none"> • Arrive Can Mobile App – travellers can use this mobile app to speed up your arrival process in Canada - https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice.html#ua • Coronavirus disease (COVID-19): Who can travel to Canada – Citizens, permanent residents, foreign nationals and refugees - https://www.canada.ca/en/immigration-refugees-citizenship/services/coronavirus-covid19/travel-restrictions-exemptions.html • Tourism HR Canada Workforce Recovery Toolkit - https://www.tourismrecovery.ca/?utm_source=Destination+Canada+News&utm_campaign=0d735500e5-EMAIL_CAMPAIGN_2020_04_16_10_22_COPY_01&utm_medium=email&utm_term=0_06c402d754-0d735500e5-92266588 • NOTO Job Board – post tourism jobs here - https://outfittersnorth.boards.net/board/3/employment-tourism • NOTO COVID-19 Page (Northern Ontario Tourist Outfitters Association) - http://noto.ca/COVID19 • Indigenous Tourism Association of Canada COVID-19 page: https://indigenoustourism.ca/corporate/updates-on-covid-19-coronavirus/ • Indigenous Tourism Ontario COVID-19 page: https://indigenoustourismontario.ca/updates-on-covid-19/ 	

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- **Destination Canada COVID-19 Page:** https://www.destinationcanada.com/en/corporate-news?utm_source=Destination+Canada+News&utm_campaign=65175230b8-EMAIL_CAMPAIGN_2020_04_02_09_41&utm_medium=email&utm_term=0_06c402d754-65175230b8-92263064
- **Destination Ontario (TIAO) COVID-19 page:** <https://www.tiaontario.ca/cpages/covid19>
- **Destination Northern Ontario (RTO 13) COVID page:** <https://destinationnorthernontario.ca/destination-northern-ontarios-statement-on-covid-19/>
- **Destination Northern Ontario (RTO 13) Reopening page:** <https://destinationnorthernontario.ca/reopen-the-north/>
- **Explorer’s Edge (RTO 12) COVID-19 Page:** <http://rto12.ca/news/additional-covid-19-resources/>
- **Ontario Arts Council COVID-19 page:** <https://www.arts.on.ca/news-resources/updates/oac-covid-19-updates>
- **Canadian Heritage grants and contributions recipients related to COVID-19 News Releases and FAQ for the industry -** <https://www.canada.ca/en/canadian-heritage/services/funding/information-covid-19.html>

COVID-19 Call to Action/Innovation

Ontario Together Program (Prov) – help support the province respond to COVID-19.	Contact: 1-888-777-0554 Link: https://www.ontario.ca/page/how-your-organization-can-help-fight-coronavirus
OCE COVID Collaboration Platform Program (Prov) – Support to help fill the current product and service gaps related to COVID-19.	Contact: OCE Staff Link: https://oce-ontario.org/programs/covid-19-collaboration-platform
Calling all suppliers to Help Supply the Federal Government (Fed) – help Canada combat COVID-19.	Link: https://buyandsell.gc.ca/calling-all-suppliers-help-canada-combat-covid-19
NRC COVID-19 Challenge Programs (Fed) - support for three streams to address pressing needs and challenges.	Contact: Apply Online Link: https://nrc.canada.ca/en/research-development/research-collaboration/nrc-covid-19-response
ICamp (Private) – technical support, 3D printing, or funding to help support COVID-19 innovations or manufacturers.	Contact: Brad Gavan @ Bradley.Gavan@canadorecollege.ca Link: https://www.canadorecollege.ca/icamp

Exports

Manufacturing Recovery Support Program – (Fed/EMB)- a national coaching program helping manufacturers better understand the current situation they face by identifying and supporting a clear path forward.	Contact: coach@emccanada.org Link: https://www.emccanada.org/events
Global Affairs CanExport Program (Fed) up to 50K for virtual trade missions, trade shows and ecommerce initiatives.	Contact: CanExportSMEs@international.gc.ca Link: https://www.tradecommissioner.gc.ca/funding-financement/canexport/index.aspx
Ontario Northern Export Program (Fed/Prov) – export marketing training, marketing and advertising help for NEW export projects that can be completed by March 31, 2021.	Contact: Elena Zabudskaya, elena.zabudskaya@greatersudbury.ca or Scott Rennie scott.rennie@greatersudbury.ca Link: https://mcusercontent.com/63447650b6cc466b0faf28a80/files/d2272e76-aede-44be-a2a8-e14746cb1fbd/EMA_brochure_2020_EN.pdf
Other EDC Supports (Fed) – Credit Insurance, Foreign Exchange Facility Guarantee, Export Guarantee.	Contact: Regional EDC Rep. Link: https://www.edc.ca/en/solutions/
CME (Canadian Manufacturers & Exporters): COVID-19 Resources for Firms	Link: https://cme-mec.ca/coronavirus-covid-19-resources/

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Supply Chain Management	
ICamp (Private) – helps innovators and manufacturers tackle issues/connects with supply chain.	Contact: Brad Gavan @ Bradley.Gavan@canadorecollege.ca Link: https://www.canadorecollege.ca/icamp
OCE COVID Collaboration Platform Program (Prov) –to help address production, supply chain or services gaps related to COVID-19.	Contact: OCE Staff Link: https://oce-ontario.org/programs/covid-19-collaboration-platform
Other Useful Links	
<ul style="list-style-type: none"> • Ontario Non-Profit Network COVID-19 Resources website - https://theonnc.ca/resources-covid-19/ • Ontario Non-Profit Resource Centre - https://nonprofitresources.ca/ • Provincial Stop the Spread Business Information Line - 1-888-444-3659 • Ontario's Action Plan to Support COVID-19 - https://budget.ontario.ca/2020/marchupdate/index.html?_ga=2.28116924.1086849455.1585166885-765986041.1562781557 • Emergency Information and Orders - https://www.ontario.ca/page/emergency-information • Ontario Re-opening Website – https://www.ontario.ca/page/reopening-ontario-after-covid-19 • Essential Workplaces List - https://www.ontario.ca/page/list-essential-workplaces • Canada's COVID Economic Response Plan (All Supports- Individuals, Business and Industry) - https://www.canada.ca/en/department-finance/economic-response-plan.html#businesses • Chamber of Commerce Business Resilience Network: https://www.canadianbusinessresiliencenetwork.ca/resources/support-for-business/ • Ontario Chamber of Commerce COVID-19 resources - https://occ.ca/covid19-supportforbusinesses/ • FedDev Small Business Supports - Canada Business Ontario website - http://www.cbo-eco.ca/en/ • Canadian Federation of Independent Business COVID Small Business Help Centre – https://www.cfib-fcei.ca/en/small-business-resources-dealing-covid-19 • Road to Retail Recovery Playbook - https://www.retailcouncil.org/coronavirus-info-for-retailers/recovery-playbook/ • Business Reopening Toolkit Website - https://www.canadianbusinessresiliencenetwork.ca/resources/toolkits/toolkit-for-reopening-canadas-economy/ • Recovery Readiness Guide - https://www.cushmanwakefield.com/en/insights/covid-19/recovery-readiness-a-how-to-guide-for-reopening-your-workplace 	