# **Marketing Update**

- 2020-2021 key takeaways
- Pandemic-induced traveler intentions/research
- New segments
- New(ish) consumer brand
- New website launch
- Business listings / sub-regional websites
- Content marketing machine re-boot
- Packages & Itineraries (TICO)
- Lead nurturing re-boot (hyper local/domestic/international)
- Additional assets: Golf Muskoka, Bike Cottage Country, Cottage Country Beer Trail
- Upcoming:
  - Paddle Prattle / "I've Always Wanted To..."
  - Business Case for Passenger Rail Tourism



### Fiscal 2020-2021 Highlights

- The Year of Stop & Go
- Retention strategies on social assets
- New market hyper local and crisis communication
- Operator training and social audit (test)
- Cottage Country Spirit
- Wolf Howl Zoom testing Zoom for product promo



### **Research / Segments**





### **FREE & FOMO (6%)**

Young, educated and experiential, they love to travel and are looking for immersive experiences. Free & FOMOs are open minded and expertly navigate the complexities of travelling they enjoy the discovery process that comes with it. They are looking for relaxing, authentic, experiences and trying the local cuisine, going on a wine tour or visiting historical sites/local museums will appeal to their explorer side. And if these destinations can yield great pictures, even better.

Like everyone else, they are concerned Engagement Strategy - Free & about COVID, but that won't stop them from exploring - they'll just have to make some adjustments. Their travel budget hasn't changed and now seems like the perfect time to explore their own province and country. Maybe next year they'll visit a warm destination or maybe even visit Europe. For now, they'll spend time with family and discover what Ontario has to offer.

FOMOs need less of a push to travel, but may need reminders of what Ontario has to offer (especially cultural experiences). Now is a great time to go camping (or glamping), rent a cottage by the lake (with a great view) and discover different microbrewers/wineries (you can always get great pictures), and local towns

and restaurants along the way. Highlight the excitement of discovery and exploration, the pleasure of little pampers and the awe of amazing views.





### **New(ish) Consumer Brand**





- Explorers' Edge becomes consumer-facing corporate brand
- Updating / merging of social assets



#### Summer in the Great Canadian Wilderness



OUTDOOR ADVENTURES

#### Algonquin Park West: A new way to discover Canada's iconic park

Updated September 24, 2020 For most visitors to Algonquin Park, entrance through the gates on Highway #60 is...



ACCOMMODATIONS

READ MORE

Craft Brewery Tours & Epic Adventures in Ontario's Cottage Country

What happens when seasoned travel writer and craft beer fanatic Red Hunt heads to Ontario's cottage country to...

## **New Website**

- GreatCanadianWilderness.com (.ca)
- Launches week of June 28
- Packages & Itineraries / booking functionality
- Potential for global OTA network to promote



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Home / Offers

O Seasonal

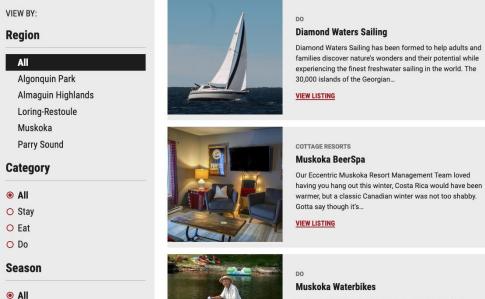
O Year Round



**Features** 

### • Updated filters

Take advantage of special offers throughout the year for accommodations, attractions, dining, shopping, and events. Check back often to see what's new and enjoy incredible value on your next visit to the region.



Muskoka Waterbikes offers a safe and an eco-conscious water experience on the Muskoka River in Bracebridge with their floating waterbike rentals. These pedal powered vessels are fun for the whole family and leave...









### **Features**

### • Search by tags

#### **Blog Posts**





Work & Play in the Great Canadian Wilderness Just North of Toronto

There's no better place to build a career in the Canadian tourism industry than in the great Canadian...

#### READ MORE



ATTRACTIONS Bracebridge, Muskoka: The Heart of Cottage Country

Summer and Fall are the perfect seasons to explore this picturesque town 2-hours north of Toronto. Known for...

READ MORE



ACCOMMODATIONS

Travel Near & Wide This Summer in Ontario's Cottage Country

Planning an epic summer vacation close to home when you live in cottage country is as easy as...





GOLF

#### Golf Muskoka Mondays: Get To The Greens With Porter Airlines This August

Can't get away to Muskoka for a week of golf this August? The "Fly & Play" packages are...



ATTRACTIONS Parts Unknown With Porter: Discover Gravenhurst, Muskoka

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Fly with Porter Airlines to Muskoka and discover the historic town that's merging old with new. Gravenhurst, Ontario...

ATTRACTIONS Parts Unknown With Porter: Discover Huntsville, Muskoka

Fly with Porter Airlines to Muskoka this summer and discover the "gateway to Algonquin Park." The largest of...

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Please note that due to government travel and operating restrictions, Visitor
Information Centres may be temporarily closed. Please use the contact
information below to check before you go.

### $\bigtriangledown$



## **Features**

### • Improved mobile responsiveness





Home / Henry's Fish Restaurant

### Henry's Fish Restaurant

Frying Pan Island, Sans Souci, Ontario 705-746-9040 | Email | Website | Facebook



Located on Frying Pan Island in the Sans Souci area on the coast of Georgian Bay, Henry's Fish Restaurant is known for its famous fish and chips including battered and pan fried Pickerel dinners. One of the more unusual aspects of Henry's is that seaplanes By in throughout the day dropping of th ungry tourists so they can get their fill of Henry's fresh fish. At lunch and dinner the air is full of seaplanes dropping in from Parry Sound and Midland.

A variety of services are also offered at Henry's including overnight docking with power for sale. If you are flying in, Henry's is a registered water aerodrome found in the Water Aerodrome Supplement. Be sure to plan on making it one of your Georgian Bay destinations!



JUST NORTH OF TORONTI



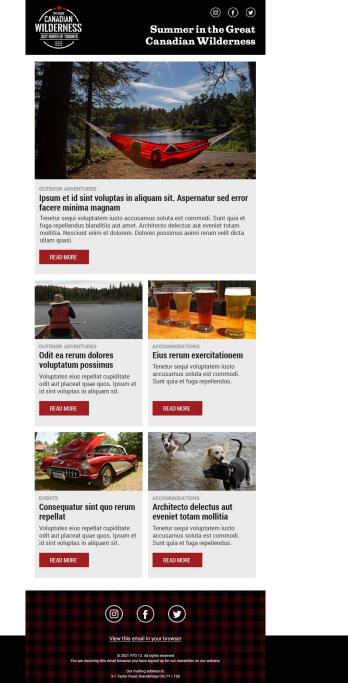
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		Explore by #	tag
	fish & chips	Georgian Bay Parr	y Sound patios
		waterfront patio	
	#+Z-411.1		
STAY	REGIONS	EVENTS	RT012.C
STAY EAT	REGIONS BLOG	EVENTS SPECIAL OFFERS	RT012.C Contact u PRIVACY POLIC

### **Features**

- Free Business Listings
- Sub-regional referrals to multiple entities to ensure level playing field





Add us to your address book

## Lead Nurturing

- Content marketing machine re-boot / KTAs
- Packages & Itineraries (TICO)
- Lead nurturing re-boot (hyper local/domestic/international/interests segmented)
- Establish pandemic benchmarks
- <u>Extremely detailed exploration of region by</u> <u>content developers</u>





## **Additional Product Assets**

- BikeCottageCountry.ca
- CottageCountryBeerTrail.ca
- GolfMuskoka.com
- Taskforce Recovery Report "trails"











## Upcoming

- Paddle Prattle (canoe/SUP/sea kayak/safety)
- "I've Always Wanted To..." Contest
- Detailed KPIs (Peter) / final budget
- Overall plan can be found in the BOP
- Business Case for Passenger Rail Tourism
- Business Barometer



## Questions

