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DRAFT - Explorers' Edge Board of Directors Meeting Minutes Wednesday April 16, 2025 Zoom

Present: Gabriela Hairabedian, Tristan Berry, Dave Anderson, Darren Smith, Jackie Leung

Resource: n/a

Regrets: Tristan Berry, Anubandu Lakhera, Didier Dolivet

Staff: James Murphy

Call to Order

The meeting was called to order at 10:05 AM by Chair Gabriella Rojas.

Attendance & Quorum

Quorum was not achieved. Present directors participated in a strategy session without motions or formal approvals.

Conflict of Interest Declaration

None declared.

Strategic Discussion: Regenerative Travel Agency

Overview: Murphy presented a comprehensive business strategy for launching the Explorers' Edge Regenerative Travel Agency as a new revenue-generating social enterprise. The agency will begin operations with highly curated day packages and evolve into more complex offerings over three years.

Key Themes Discussed:

• Vision & Mission:

Operate a thriving inbound travel agency focused on high-yield, regenerative tourism aligned with community benefit, sustainability, and innovation.

 Consumer & Operator Benefits: Packages will provide stress-free booking, authentic local experiences, and clear pricing. Operators will benefit from new revenue streams, low-cost marketing, and advanced bookings.

- Year One Strategy (Viability & Validation):
 - Focused on one-day, high-yield packages targeted at the VFR (visiting friends and relatives) market. Controlled rollout with limited products to ensure operational readiness and minimize risk.
- Future Years:
 - Year Two: Optimization Expanded offerings and streamlined processes.
 - Year Three: Controlled Expansion Scaled marketing, brand ambassadors, international outreach.
- Sales Position:

Consensus that a dedicated sales-focused staff with travel trade knowledge is essential for success. Position to potentially blend partnership coordination with package sales responsibilities.

• Operational Costs & Revenue Model:

Most early costs are absorbed within the current organizational structure. Revenue to be potentially generated through commission-based pricing, subscriptions, co-op marketing, and affiliate programs.

Controlled rollout and performance measurement will guide margin adjustments and scalability.

- Guided vs. Self-Guided Packages: Discussions included the value of guided experiences, particularly for newcomers to nature or rural settings. Local hosts, operators, and interpreters to be integrated where possible.
- Partner Selection & Community Buy-In: Recommendation to begin with trusted operators who can deliver reliably, support pilot projects, and build industry buy-in through early success.

Partnership Program:

• Adjustments being explored to streamline financial flows. Businesses may now unlock partnership support by demonstrating their investment in product development (e.g., via receipts) without funds first flowing through Explorers' Edge.

TIAO Membership:

• Membership with TIAO is currently being reviewed pending assurances of advocacy for the RTO model in their provincial strategy. There is alignment in seeking more value from membership.

Other Updates:

- Current audit underway.
- AGM to be held in June.
- Board recruitment underway.
- Transition to new bookkeeper in Parry Sound due to Adrienne Golden's retirement.

- Discussion of launching a Regenerative Travel Agency Advisory Committee.
- Interest in launching an Indigenous youth entrepreneurship program (potential \$60K commitment).

Organizational Update (In-Camera)

Adjournment & Next Steps

The meeting concluded at 11:33 AM. The Chair and CEO thanked the Board for their engagement and input.

A follow-up board communication will include:

- Circulating the Regenerative Travel Agency business plan PDF
- Recruitment strategy for sales/partnership staff
- Upcoming package development and marketing timelines

Next Meeting: TBD (pre-AGM strategy and governance session)